



# 3<sup>rd</sup> Quarterly Report

July - September 2012

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# Mith Samlanh would like to thank its sponsors:

- AusAid/HAARP, Allan Murray Jones, Fashion Link Trading, Credit Lyonnais Securities Asia (CLSA), Caritas France, DAK Foundation, Deutsche Bank, Dan Church Aid, EZECOM, Evert en Gisela Boudewijn Stichting, Friends-International, French Embassy, Global Fund, Give2Asia, Global Goods, Kid's Colours, Project Hammer, Planet Wheeler, Phnom Penh Capital Hall, Riverview Children Foundation, Silk Air, Singapore School Of The Art, UNICEF, World Childhood Foundation.

# **Acronyms**

ARV Antiretroviral
DIC Drop In Center
DU Drug User

DoSVY Department of Social Affair Veteran and Youth Rehabilitation
ECPAT End Child Prostitution, Abuse and Trafficking in Cambodia

FI Friends-International
FSB Friends Social Business
HBP Home Based Production

HIV/AIDS Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome

IDU Injection Drug User

IEC Information, Education and Communication

ITP Individual Training Plans

MoU Memorandum of understanding

MS Mith Samlanh

MER Monitoring, Evaluation and Research

MoSVY Ministry of Social Affair Veteran and Youth Rehabilitation

MoEYS Ministry of Education Youth and Sport

NGOCRC NGO Coalition on the Rights of the Children
NACD National Authority for Combating Drugs
NGO GPP NGO Governance & Professional Practice

NFE Non-Formal Education

NSP Needle and Syringe Program

NAA National AIDs Authority

PMTCT preventing mother to child transmission

STDs Sexually Transmitted Diseases

TH Transitional Home

UNOHCHR Office of the High Commissioner for Human Rights in Cambodia

VCCT Voluntary Confidential Counselling and Testing



# MITH SAMLANH 3<sup>rd</sup> QUARTERLY REPORT July - September 2012

# **IMPACT SUMMARY:**

- 358,546 (F: 119,989) services provided to children, youths and their caretakers this quarter.
- 6,799 (F: 2,573) children and youths and 1,819 (F: 1,024) caretakers received services in Phnom Penh and Provinces since 1<sup>st</sup> January 2012.
- 402 (F: 88) children including 162 (F: 36) new moved away from the street life since 1<sup>st</sup> January 2012.
- 387 (F: 172) children received remedial education at Educational Centers of Mith Samlanh in Phnom Penh since 1<sup>st</sup> January 2012.
- 516 (F: 129) youths received vocational training since 1<sup>st</sup> January 2012.
- 409 (F: 170) new children were supported to reintegrate to public school and 1,515 (F: 621) received support to remain in public school through follow up in Phnom Penh and Provinces.
- **141 (F: 42)** children including 50 (F: 09) new this quarter were reintegrated into family environment (direct, extended, foster family and independent living) in Phnom Penh and Provinces since 1<sup>st</sup> January 2012.
- **105 (F: 22)** youths were placed into employment or self employment including 34 (F: 07) this quarter in Phnom Penh and Province since 1<sup>st</sup> January.
- 547 (F: 96) Active ChildSafe Members including 142 (F: 94) ChildSafe community members in Phnom Penh.

	Intervention Logic	Objectively Verifiable Indicators	RESULTS	
Vision	Together, we protect street children/youth and related a	roups and with them create innovat	ive and exciting opportunities to	
	build their futures.			
Goal	- <b>protecting</b> street children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child;			
	- reintegrating street children and youth so they become actively involved in the development of their society;			
	- preventing street children and youth from engaging in risky behavior and/or dangerous situations that compromise their futures;			
	- improving the way organizations work by promoting innovative and effective approaches with the active participation of			
	children and youth;			

	-	influencing all tiers of society to provid	e supportive environments and adopt positiv	ve behavior changes.
Objectives	1.	<b>Management</b> is best practice, providing effective support to the programs.	- Relevant MoUs with Government are signed or renewed	<ul> <li>Mith Samlanh is in process of documentation for applying the Child Safe Organization (CSO) certificate based on requirement of CSO.</li> <li>Mith Samlanh has requested to register the vocational training center with Ministry of Labour and Vocational Training (MoLVT) and now waiting the approval from MoLVT.</li> </ul>
			- Internal Information sharing meeting conducted once a month.	- Information sharing meetings were conducted 2 times per month. Internal Regulations and policies were reminded to staff during those meetings.
			- Relationships of Mith Samlanh with donors, government and partners are effective.	- After it received the 2 <sup>nd</sup> NGO GPP certificate, Mith Samlanh received field monitoring from NGO GPP and held meetings with staff, managers and board members to improve the future implementation of the Minimum Standards.
				- The branding for the shop and restaurants are established.
				- Mith Samlanh has prepared a short and long term strategic plan with Phnom Penh municipality and the municipality continued to offer rice for supporting our target group in Mith Samlanh Center.
				- Mith Samlanh was selected by MoSVY to become a representative of NGOs who are working with MoSVY and has finalized the draft plan and guideline for street people

	- Relationship with the Board is effective	<ul> <li>and sent it to the department of social welfare.</li> <li>One board meeting was conducted this quarter to introduce two new board members and present the achievements of the 6 month progress report and future plan on 23 August 2012.</li> </ul>
2. Administration/ HR are best practice, providing effective support to the programs.	- Internal Regulation/Procedures are establish and implemented	<ul> <li>MS Internal Regulation was reviewed and it was decided to provide annual bonus twice per year (Pchum Ben and Khmer New Year) by management and the Child Protection Policy was reviewed.</li> <li>07 (F: 03) new staff recruited and received orientation and induction on the MS IR/Procedures and Program.</li> <li>163 (F: 73) staffs received internal and external training delivered by MS, FI and outside institutions based on Individual Training Plan (ITP) this quarter.</li> <li>A Human Resource Information Management System is functional including information on: personal information sheet, leave, employee statistic, recruitment, staff movement, training and staff profile. The Extra Leave Form was created to record all Extra Leave.</li> </ul>
	- Data collection and reporting system will be established.	- The Monitoring and Evaluation team prepared graph data to analyze all projects for presentation to the teams and management; as well as reintegration data collection form and provided training this quarter.

		- Quality reports will be sent on time to donors	- The narrative reports were sent to management, donors and government on time and based on the logframe.
3.	effective support to the programs.	<ul> <li>A coherent and user-friendly Finance Policy &amp; Procedures Manual/Handbook will be in place for Finance and Non- Finance Staff.</li> </ul>	- The user-friendly finance policy and procedure Manual was reviewed by the Technical Advisor.
		- All Internal reports and donor reports are completed and delivered on a timely basis	- All internal financial reports were sent to management and relevant people on time, including donor and government reports.
		- Internal control is strengthening the whole operation of Mith Samlanh	<ul> <li>The stock of rice, milk, harm reduction material, hygiene and HBP products were spot checked by the financial staff.</li> <li>The brick sale and student's tips were controlled by financial staff every month to ensure transparency and accountability.</li> </ul>
		- External Audits show quality financial systems	- Mith Samlanh Global Interim Financial Statement from Jan-Aug 2012 was audited by KPMG in 17-28 Sep, 2012.
		<ul> <li>The list of fixed assets will be update, counted and check by the accounting staff.</li> </ul>	- The list of fixed assets registration and the asset tag were updated by physical counting.
		<ul> <li>Finance staffs are trained and ongoing technical support is provided by Friends-International.</li> </ul>	- The finance staff received ongoing technical support by Friends-International.
		<ul> <li>Project Managers, specialists and team leaders receive orientation in new Financial Policy &amp; Procedures.</li> </ul>	<ul> <li>The Finance team provided Basic Excel training to all project managers and specialists.</li> </ul>

4. Programs provide best practice services with and for street children /youth and related groups in Phnom Penh and Kampong Cham in close collaboration with authorities

Six programs will provide services to 15,000 children and youth per year by 2015:

**Outreach** teams in 5 zones of Phnom Penh; provide holistic services to 6,000 children and youths per year, on the streets, in communities and DIC.

**Transitional Homes** – 3 Transitional Homes provide safe lodging to a maximum of 500 children and youths per year.

#### Education

- Education Center is providing Non Formal Education to 500 children, is reintegrating 350 new children to public school and supporting an additional 1,400 children to remain in public school in Phnom Penh and Provinces—per year.
- Vocational Training (workshops and businesses) are providing vocational skills to 600 youths year, and supports 190 youth for placement in Phnom Penh and Provinces – per year
- Club Friends is providing 100,000 cultural, outing/ entertainment and life skill services to all children in Educational Center and Training Center as well as children from the street.

Six programs provided services to 6,799 (F:2,573) children and youths since 1<sup>st</sup>January 2012:

**Outreach** teams in 4 zones of Phnom Penh, provided holistic services to 5,207 (F: 2,029) children and youth on the streets, in communities and in Drop In Centers since 1<sup>st</sup> January 2012.

**Transitional Homes** – 3 Transitional Homes provided safe lodging to 449 (F: 100) children and youths since 1<sup>st</sup> January.

#### **Education**

- 387 (F: 172) children received Non-Formal Education at the Educational Center of Mith Samlanh and 409 (F: 170) new children were reintegrated to public school. MS supported an additional 1,515 (F: 621) children to remain in public school through follow up in Phnom Penh and Provinces.
- Vocational Training provided vocational skills to 516 (F: 129) youths and supported 105 (F: 22) youth for placement including new 34 (F: 07) this quarter in Phnom Penh and Province since 1<sup>st</sup> January 2012.
- Club Friends provided 31,035 (F: 12,336) cultural, outing/ entertainment and life skill services to all children in Educational Center and Training Center as well as children from the street this quarter.

# Reintegration

- Social reintegration support (family school, employment) is provided to 500 children and youths and their families in Phnom Penh per year.
- Social reintegration support (family, school, employment) is provided 200 children and youth and their families in the provinces per year

# Friends Social Business(FSB) Mith Samlanh is 50% sustainable

- FSB team is operating Café Mith Samlanh at the French Institute of Cambodia, with an income of \$30,000 per year.
- FSB is supporting 2 vocational training restaurants (cf. Activity 4.3) with \$1,154,000 income per year.
- 125 families (including 25 new) are participating in Home Based Productions Program (HBP) and 370 children are benefiting from it per year
- 150 families (including 40 new) are receiving training and support to develop small business and improve their revenue, and 580 children benefiting from it.
- 20 caretakers will be support for employment in Friends Social Businesses (MS or FI)
- The revenue of Friends Social

# Reintegration

- Social reintegration support (family, school, employment) was provided to 493 (F: 199) children, youths, and their families including new 395 (F: 165) this quarter in Phnom Penh since 1<sup>st</sup> January 2012.
- Social reintegration support (family, school, employment) was provided to 162 (F: 35) children, youth and their families including new 98 (F: 21) this quarter in the provinces since 1<sup>st</sup> January 2012.

# Friends Social Business(FSB) Mith Samlanh is 57.95 % sustainable

- The FSB team operates Café Mith Samlanh at the French Institute of Cambodia, with an income of \$11,707.20 this quarter.
- FSB team supported 2 vocational training restaurants (cf. Activity 4.3) with \$ 304,024.20 income this quarter.
- 94 families (including 04 new) are participating in Home Based production and 314 (F: 163) children are benefiting from it.
- 128 families (including 08 new this quarter) were supported to start their own business and improve their revenue, and 511 (F: 218) children are benefiting from it.
- 06 caretakers were supported for employment in Friends Social Businesses (MS or FI) since 1<sup>st</sup> January 2012.
- The revenue of Friends Social Businesses was used correctly and in a transparent manner to support the following projects:

	Businesses is used in a fair and transparent manner and allows supporting core funding of the organization and bridging funds.	outreach, Education Center, Vocational Training Center, reintegration and transitional homes.
5. Programs are supported specialists, including one monitoring, Evaluation, research	Seven Specialists will provide tools, training, monitoring / evaluation  - Child protection - Medical - HIV/AIDS - Case Management - Drugs - Child Safe Network/ Safe Migration - NFE - Life Skills	Seven Specialists provided tools, training, monitoring /evaluation in the following areas:  - Child protection - Medical - HIV/AIDS - Case Management - Drugs - Child Safe Network/ Safe Migration - Life Skills

# **EXPECTED RESULTS/ACTIVITIES**

	EXPECTED RESULTS	RESULTS	
1. Management is bes	1. Management is best practice and provides effective support to the programs.		
	- Relevant MoUs with Government will sign or renew	<ul> <li>Mith Samlanh is in process of documentation for applying for the Child Safe Organization (CSO) certificate based on requirements of CSO.</li> <li>Mith Samlanh has requested to register the vocational training center with Ministry of Labour and Vocational Training (MoLVT) and is now waiting the approval from MoLVT.</li> </ul>	
	- Information sharing meetings will conduct each month.	- Information sharing meetings were conducted 2 times per month. IR and policies were reminded to staff during those	

		meetings.
		<ul> <li>After it received the 2<sup>nd</sup> NGO GPP certificate, Mith Samlanh received field monitoring from NGO GPP and held meetings with staff, managers and board members to improve the future implementation of the Minimum Standards.</li> <li>The branding for the shop and restaurants are established.</li> </ul>
	- Relationship of Mith Samlanh with donors, government and partners are effective.	<ul> <li>Mith Samlanh has prepared a short and long term strategic plan with Phnom Penh municipality and the municipality continued to offer rice for supporting our target group in Mith Samlanh Center.</li> </ul>
		<ul> <li>Mith Samlanh was selected by MoSVY to become a representative of NGOs who are working with MoSVY and has finalized the draft plan and guideline for street people and sent it to the department of social welfare.</li> </ul>
	- Relationship with the Board is effective	<ul> <li>One board meeting was conducted this quarter to introduce new board member and present the achievements of the 6 month progress report and future plan on 23 August 2012.</li> </ul>
2. Admin / HR are best	practice, providing effective support to the programs	j.
	- Internal Regulation/Procedures will be established and implemented.	<ul> <li>MS Internal Regulation was reviewed and it was decided to provide annual bonus twice per year (Pchum Ben and Khmer New Year) by management and the Child Protection Policy was reviewed and the Child Protection Policy was reviewed.</li> </ul>
		- 07 (F: 03) new staff were recruited based on recruitment guidelines to fill vacancies, 05 (F: 03) replacement and 02 volunteer.
		- 07 (F: 03) new staff received an orientation/induction on the MS Internal Regulation/Procedures regarding:

	<ul> <li>Data collection and reporting system established.</li> <li>Quality reports will be sent on time to donors</li> </ul>	<ul> <li>MS Internal Regulation and Structure</li> <li>Gender Equality Policy</li> <li>Code of Conduct/Child Protection Policy</li> <li>Procurement and Conflict of Interest</li> <li>Bribe and Gifts Policy</li> <li>Mith Samlanh Program</li> <li>163 (F: 73) staff received internal and external training based on Individual Training Plans (ITP) organized by MS, FI and outside institutions; such as: English, basic Excel, reintegration data, child protection policy, IEC PMTCT.etc.</li> <li>A Human Resource Information Management System is functional including information on: personal information sheet, leave, employee statistic, recruitment, staff movement, training and staff profile. The Extra Leave Form was created to record all Extra Leave. A Human Resource information Management System is recoded 112 service (Compensate Leave 34, Marital Leave 1, Maternity Leave 2, Paternal Leave 3, Sick Leave 55, Special Leave 6, Turnover 11).</li> <li>The Monitoring and Evaluation team prepared graph data to analyze all projects for presentation to the teams and management; as well as reintegration data collection form that will M&amp;E team will provide training on in next quarter.</li> <li>The narrative reports were sent to management, donors and government on time and based on the logframe.</li> </ul>
3. Finance is best prac	tice, providing effective support to the programs.	
	- A coherent and user-friendly Finance Policy & Procedures Manual/Handbook will be in place for Finance and Non-Finance Staff.	The user-friendly finance policy and procedure Manual was reviewed by Technical Advisor.      All internal financial reports were sent to management and
	- All Internal reports and donor reports are	

	compiled in a timely manner.	relevant people on time, including donor and government
	Complied in a timely mariner.	reports.
	- Internal control is strengthening the whole operation of Mith Samlanh	- The stock of rice, milk, harm reduction material, hygiene and HBP products were spot checked by the financial staff.
		- The brick sale and student's tips were controlled by financial staffs every month to ensure transparency and accountability.
	- External Audits show quality financial systems	- Mith Samlanh Global Interim Financial Statement from Jan-Aug 2012 was audited by KPMG in 17-28 Sep, 2012.
	- The list of fixed assets will be updated, counted and checked by the accounting staffs.	- The list of fixed assets registration and the asset tag were updated by physical counting.
	- Finance staff will train and ongoing technical support is provided by Friends-International.	- The finance staff received ongoing technical support by Friends-International.
	<ul> <li>Project Managers, specialists, team leaders will receive orientation in new Financial Policy &amp; Procedures.</li> </ul>	- The Finance team provided Basic Excel training to all project managers and specialists.
		Special event/ remarks:
		- The process of payroll was changed from ANZ to Wing in August 2012.
		- The quotation of school material was found by the financial staff
		and project manager in order to be transparent.
4. Six programs are ope	erational by 2011, providing services to 15.000 individ	uals children and youth by 2015
4.1 OUTREACH		Outreach is the situation where a social worker is working with
Prevention		beneficiaries (children/youth, adult) in a location outside of the
Protection		project activities. Outreach takes place where beneficiaries live,
Reintegration		work, or entertain, in 5 zones of Phnom Penh.
		<b>Drop In Center (DIC)</b> is a safe place providing targeted services to a defined target group without appointment, formal registration

# process or referral. **Life skills topics:** reproductive health, HIV/AIDS, STDS, drugs, hygiene, nutrition, life planning, street safety education, early childhood care, child rights, safe migration, importance of

#### **TOTAL statistics:**

- 790,000 outreach services (outreach + DIC)
- 6,000 children and youth on outreach
- 2,400 caretaker/adult received services
- 2,000 active Case managements
- 50 children reintegrated in families in Phnom Penh
- 350,000 total life skills services provided
- 50,000 total medical services provided
- 20,000 total NFE services provided
- 90,000 total recreational services provided
- 200 referred to Training Center
- 200 referred to Educational Center
- 170 referred to Detoxification
- 120.000 Condoms will be distributed
- 760 Child Safe Members including Child Safe Community Members

# **TOTAL statistics:**

education.

- 241,336 (F: 86,951) services provided (outreach and DIC)
- 5,207 (F: 2,029) children and youth received services since 1<sup>st</sup> January 2012.
- 1,499 (F: 823) caretaker/adult received services since 1<sup>st</sup> January 2012.
- 1,843 Case managements are active
- 21 (F: 06) children reintegrated in families in Phnom Penh including 2 girls living independent this quarter.
- 122,713 (F:59,408) life skills services
- 19,722 (F:8,319) medical services
- 4,641 (F:2,229) NFE services
- 10,860 (F:9407) recreational services
- 75 (F:20) youths referred to Training Center
- 43 (F:13) children referred to Educational Center
- 44 (F:03) youths referred to Detoxification
- 91,800 Condoms were distributed
- 547 (F: 95) Child Safe Members; including 142 (F: 94) Child Safe Community Members are active.
- 72 (F:22) child abuse cases were recorded

**OLYMPIC ZONE**: Outreach work and one DIC (Friendship House) are operational Specific Objectives for Olympic Zone:

- Outreach (street and community):
  - 70.000 outreach services
  - 1,300 children/youths met on outreach
  - 500 caretaker/adults met on outreach
  - 150 Child Safe Members

**OLYMPIC ZONE**: Outreach work and one DIC (Friendship House) are operational with 10 (F: 04) staffs and located in Sangkat Toul Svay Prey I.

- Outreach (street and community):
  - 24,268 (F:10,190) services provided
  - 1,243 (F: 481)children/youths met since 1<sup>st</sup> January
  - 480 (F: 212) caretaker/adults met since 1<sup>st</sup> January
  - 142 (F: 11) ChildSafe Members are active including 25 (F: 11) ChildSafe Community Members are active.

#### - DIC Friendship House:

- 50,000 services
- 400 children/youth in DIC
- 200 caretaker/adults in DIC

## - DIC Friendship House:

- 14,636(F: 5,463)services provided
- 396 (F:133) children/youth in DIC since 1<sup>st</sup> January
- 194 (F:109) caretaker/adults in DIC since 1st January

# **RIVERSIDE ZONE**: Outreach work and DIC (street 174)

Specific Objective for Riverside zone:

**RIVERSIDE ZONE**: Outreach work and one DIC are operational with 11(F: 05) staff including 1 volunteers and located in Friends-International Office at street 174, No 71.

# Outreach (street and community):

- 50,000 outreach services
- 600 children/youth in outreach
- 300 caretaker/adults in outreach
- 160 Child Safe Members

# Outreach (street and community):

- 22,932 (F: 9,100)outreach services provided
- 664 (F:237) children/youths met since 1<sup>st</sup> January
- 147 (F: 92) caretaker/adults met since 1<sup>st</sup> January
- 238 (F: 32) Child Safe Members including 43 (F: 31) Child Safe Community Members are active.

## - DIC (street 174):

- 30,000 services
- 200 children/youths in DIC
- 150 caretaker/adults in DIC

#### - DIC (street 174):

- 8,843 (F:3,156) services provided
- 108 (F:38) children/youths in DIC since 1<sup>st</sup> January
- 178 (F:83)caretaker/adults in DIC since 1st January

# CHABAR AMPOU ZONE: Outreach and one DIC (Wise Youth) operational

Specific Objective for Chbar Ampov Zone:

# Outreach (street and community):

- 80,000 outreach services
- 1,200 children/youths in outreach
- 400 caretaker/adults in outreach
- 150 Child Safe Members

**CHABAR AMPOU ZONE**: Outreach and one DIC (Wise Youth) are operational with 08 (F: 04) staff and located in Sangkat Meanchey

# Outreach (street and community):

- 36,962 (F: 14,677)services provided
- 919 (F:365) children/youths met since 1<sup>st</sup> January
- 260 (F:156) caretaker/adults met since 1<sup>st</sup> January
- 101 (F: 17) Child Safe Members including 20 (F: 17) Child Safe Community Members are active.

#### - DIC Wise Youth:

- 70,000 services in DIC
- 400 children and youths in DIC

#### - DIC Wise Youth:

- 48,839 (F:10,165)services provided

- 350 caretaker/adults in DIC	<ul> <li>191 (F:84) children and youth in DIC since 1<sup>st</sup> January</li> <li>79 (F:35) caretaker/adults met since 1st January</li> <li>Special event/ remarks:</li> <li>The peer educators initiated new activities such as pop dancing, singing and re-decorated the center to attract our beneficiaries to access our service in center, facilitated by</li> </ul>
ANDONG ZONE: community work and one production center operational Specific Objective for Andong Zone:  - Community Outreach:	staff.  ANDONG ZONE: community work and one production center are operational with 09 (F: 02) staff including one collaboration commune officer and located in Sangkat Kork Roka.  - Community Outreach:
<ul> <li>40,000 services (life skills)</li> <li>800 children/youths in outreach</li> <li>600 caretaker/adults in outreach</li> <li>150 Child Safe Members community</li> </ul>	<ul> <li>13,541 (F:8,053)life skills services provided</li> <li>677 (F: 279) children/youth met since 1st January</li> <li>240 (F: 141) caretaker/adults in outreach since 1st January</li> <li>120 (F: 35) Child Safe Members including 54 (F: 35) Child Safe Community Members are active.</li> </ul>
<ul> <li>DIC Me &amp; You:         <ul> <li>30,000 services (1st aid, life skills, NFE, fun activities)</li> <li>300 children/youths in Center</li> <li>400 caretaker/adults in Center</li> </ul> </li> </ul>	<ul> <li>DIC Me &amp; You:         <ul> <li>16,408 (F: 8,220) services provided</li> <li>281 (F:90) children/youth in Center since 1<sup>st</sup> January</li> <li>358 (F:209) caretaker/adults in Center since 1<sup>st</sup> January</li> </ul> </li> <li>Special event/ remarks:         <ul> <li>Me &amp; You DIC was decorated with more pictures, created new activities to attract our youth beneficiaries to access services in our center and our staff are flexible in working hour.</li> </ul> </li> </ul>
MOBILE DRUG CENTER is providing services in the 5 zones and other locations - 50,000 services - 400 children/youths - 50 referred to detoxification	MOBILE DRUG CENTER is providing services in 4 zones and other locations  - 20,285 (F:1,629) services provided  - 272 (F: 56) children/youth met since 1 <sup>st</sup> January  - 13 children referred to detoxification center

4.2	MOBILE YOUTH CENTER (Wise Bird) is providing services in the 5 zones and other locations - 110,000 outreach service - 700 children and youths - 350 caretakers/ adults	MOBILE YOUTH CENTER (Wise Bird) is providing services in 4 zones and other locations  - 35,115 (F:16,298) services provided  - 635 (F: 265) children and youth met since 1 <sup>st</sup> January  - 252 (F: 161) caretakers/ adults met since 1 <sup>st</sup> January  Transitional Home is a safe temporary residence for children and
TRANSITIONAL HOMES	<ul> <li>3 Transitional Homes are providing safe accommodation to a maximum of 500 children per year</li> <li>Child participation is ensured with general meetings every week, elections and suggestion boxes in all THs</li> <li>80,000 services (recreational, outings, child participation, family visit, child protection, breakfast including 9,000 medical services are provided to children/youth in THs.</li> <li>650 children from the street and the TH are joining Camp Sabay Sabay activities in Kampong Speu province-per year</li> </ul>	youth requiring accommodation during their studies or until their family situation stabilizes.  - 3 Transitional Homes located in Sangkat TuekLak, Tumnob Tuek 3 and Toul Svay Prey 1 provided safe accommodation to 449 (F: 100) children and youths.  - All children participated in general meetings every week and opened the suggestion boxes two times per month in each TH.  - 6,331 services (recreational, outings, child participation, family visit, child protection,) including 2,394 medical services were provided to children/youth in all Transitional Homes.  - 287 (F: 75) children/youth from the street and the Transitional Home joined Camp Sabay Sabay activities in Kampong Speu Province since 1 <sup>st</sup> January 2012.  Special Event or remark:  - 08 children in THs participated in workshop on skateboarding at Meta House organised by SKATEISTAN Cambodia on 08 July 2012.  - 20 youth in THs organized to visit Tamao Mountain resort accompanied by Mith Samlanh/FI staff on 01 Sept 2012.  - 15 children in THs organized to participate in a new club launching of SKATEISTAN Cambodia on 28 Sept 2012.  - 70 (F: 15) children/youth organized to see the circus center on 29 Sept 2012.  - 06 (F: 04) children participated in face painting at French Institute of Cambodia on 29 Sept 2012.
4.3 EDUCATION	Educational Center:	<b>Educational Center (EC)</b> offers non- formal education activities to

# **PROGRAM**

- EC is providing Non Formal Education to 500 children per year
- Preparing reintegration to public school of 300 children per year.
- 4 meetings with parents and family representatives are organized to prepare school reintegration per year.
- 1,100 children received support to remain in public school per year.
- 50 children attend support class per year after reintegration to public school.

facilitate student's reintegration into the public school system and provides basic education to street working children and youth.

- EC provided Non-Formal Education to 387. (F: 172) children since 1<sup>st</sup> January.
- 359 (F: 153) new children were supported to reintegrate into public school.
- 106 (F: 67) parents participated in a meeting for sharing information related to study result in Educational Center and to prepare reintegration into public school on 07 September 2012.
- 1,220 (F: 509) children still received support to remain in public school in Phnom Penh.
- 42 (F: 18) children attended support class after reintegration to public school in this quarter.

#### **Special Event or remark:**

- 07 (F: 04) children participated in a billiard ball match at National Olympic Stadium on 30 July, 4 August 2012.
- 184 (F: 96) children watched the basketball match at Mith Samlanh on 26 September 2012.
- 84 (F: 45) children from NYEMO organization participated in library activities at Mith Samlanh.
- 56 (F: 24) children had their dental check up at ONE-2- ONE Cambodia.
- 31 (F: 17) Mith Samlanh staff and Sipar staff received refresher training on Tool Box at Friends-International and Education Center on 26, 28 July 2012.
- 16 (F: 5) Operations Enfans Du Cambodge received training on Tool Box by Friends-International and Mith Samlanh staff at Battambang on 22-23 August 2012.
- Participated in literacy Day at Takhamo Town, Kandal Province organized by Ministry of Education Youth and Sport on 08 Sept 2012.
- 13 (F: 08) staff at Educational Center scheduled to work at Transitional Home on Saturday started from August 2012.
- The school material distribution ceremony was presided over by

deputy of DoSVY at Club Friend on 27 Sept 2012.

- 127 (F: 61) children participated in outside activities such as watching cartoon movie, picture exhibition and library.

**Vocational Training** (workshops and businesses) are providing a range of different vocational skills to 600 children per year (with a minimum of 30% of girls), and supports them for placement into employment or small business.

- 120 youth receiving Vocational training graduated after completing at least one level from TC-per year.
- 200,000 Education services (English, literacy, life skills, computer, Case Management, treatment, lunch, and training) are provided to youth in vocational training center.
- By 2015, the drop out rate of vocational training has decrease 10 % (baseline in 2011) \*
- 10 youth supported to live independently during their studies at MS- 2 still old group.
- 150 youth receive support for Placement into Employment or self-employment per year; including 30 youth supported to live independently.
- 80 % of youth remain in employment or in selfemployment 6 months after placement.
- Business trainings make \$ 45,000 income per year by the end of 2012 and increase of 10% per year from then on.
- 2 vocational training restaurants are making \$
  1,154,000 income per year, with a net income of
  \$ 338,000 per year:
  - Friends Restaurant: 627,000 (increase of 1.5 % from 2011); net income \$ 211,000
  - Romdeng \$ 527,000 income (increase of 10%

**Vocational Training** provides quality vocational training leading to viable employment options for youth. Mith Samlanh has 9 different vocational skills.

- Vocational Training provided vocational skills to 516 (F: 129) youth and supported 105 (F: 22) youth for placement into employment or self-employment since 1<sup>st</sup> January 2012.
- 71 (F: 14) youths receiving Vocational training including 16 (F: 03) this quarter graduated and completed at least one level from the Training Center since 1<sup>st</sup> January 2012.
- 26,204 (F: 7,695) Education services (life skills, computer, and medical) were provided to youth in vocational training center.
- 42 (F: 06) youth dropped out of vocational training (and have not come back at the end of the reporting period)\*.
- 16 (F: 05) youth were supported to live independently in a group setting during their studies at Mith Samlanh.
- 73 (F: 20) youth including 15 (F: 06) new this quarter received support for placement into employment or self-employment; including 10 (F: 02) supported to live independently in Phnom Penh since 1<sup>st</sup> January 2012.
- 89.50% of youth placed are remaining into employment or in self employment 6 months after placement.
- Business trainings made \$11,895.98 income this quarter.
- 2 vocational training restaurants made \$ 304,024.20 income with a net income of \$ 62,983.45 this quarter:
  - Friends Restaurant: \$166,460.90; net income \$44,017.68
  - Romdeng: \$137,563.30 income; net income \$18,965.77

from 2011); net income \$ 127,000	<ul> <li>Special Event or remark:         <ul> <li>Participated in national workshop for review of Tool boxes for priority Tourism Labor division, organized by Ministry of Tourism at Phnom Penh Hotel on 06 July 2012.</li> <li>Participated in workshop on result of basic data study of technical vocational training, organized by Ministry of Labor and Vocational Training at Phnom Penh Hotel on 31 July 2012.</li> <li>Participated in seminar on listing of vocational training institutes, organized by Ministry of Labor and Vocational Training at National Technical Training Institute on 01 August 2012.</li> </ul> </li> </ul>
<ul> <li>Club Friends is providing 100,000 cultural activities (dance, theater, library, and painting) to all children in EC and in TC per year.</li> <li>Club Friends is open to street children two times per week, and is providing them 3,500 cultural activities to children and youth</li> <li>Club Friends is organizing outings for children and youth in EC and TC, with 1,200 services per year.</li> </ul>	Club Friends is a center in Mith Samlanh Education center where children and youth can practice cultural and recreational activities such as sport, drawing, painting, library, dancing and music.  Club Friends provided 31,035 (F: 12,336) cultural, outing/entertainment and life skill activities to all children in Educational Center and Training Center as well as children from the street.  - Club Friends opened to street children twice a week, and provided 3,792 (F: 567) life skill services to children and youth.  - Club Friends organized outings for children and youth in Education Center and Training Center with 177 (F: 53) services such as sports at stadium, cultural events, visiting royal palace/national museum and special outings.
	<ul> <li>Special Event or Remark:</li> <li>107 (F: 45) children/youth participated in sport competitions outside the centre such as swimming, table tennis, Trya Thlong, volleyball and basketball.</li> <li>15 (F: 10) youth participated in the singing contest and fashion show at Hang Meas TV on 01 July 2012.</li> <li>370(F: 136) children/youth participated in Rugby football at Club Friends on 07 July 2012.</li> <li>32 (F: 11) children/youth came to watch Khmer Movie, 3D Cartoon at Chaktomuk theatre on 17 August 2012.</li> <li>80 (F: 46) children/youth came to watch 3D Cartoon Movie at Soriya Supermarket on 25 September 2012.</li> </ul>

4.4 REINTEGRATION TEAM provide support to 200 children per year to be reintegrated into family (direct- indirect-foster care) in the provinces	Reintegration  - SOPs on reintegration are adapted, translated and implemented in the team by the end of year 2012  - Collaboration with government and NGO partners is developed through meetings and training.  - 4 foster care committee meetings are organized per year  - 100 children are supported to reintegrate to their family extended family and living	<ul> <li>53 (F: 28) children in Educational Center participated to make the Globe on the theme of "Urban Currents" to exhibit on 29 Sept 2012 at Mith Samlanh.</li> <li>Reintegration</li> <li>60 % of the SOPs on reintegration were completed by Technical Advisor this quarter and will be finished next quarter.</li> <li>Ongoing collaboration with DoSVY and other NGO partners on reintegration tasks such as family tracing, assessment, family planning, reintegration and follow up in 24 Provinces/City.</li> <li>Participated in meeting about sharing case information of reintegrated children and reinforcing the collaboration between Mith Samlanh and MoSVY at MoSVY on 24 August 2012.</li> <li>80 (F:16) children including 29 (F:03) new are supported to reintegrate to their family extended family and living</li> </ul>
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4.5 With the support of FSB, MS is 50%	Income for Mith Samlanh through Businesses: Total expenses of Mith Samlanh: Sustainability is 50%	Cham, Battambang, through small business since 1 <sup>st</sup> January 2012.  - 07 (F: 02) youth are supported to receive ID card since 1 <sup>st</sup> January 2012.  Income for Mith Samlanh through Businesses: 416,288.41 USD Total expenses of Mith Samlanh: 718,300.68 USD Sustainability is 57.95 %
sustainable:	<ul> <li>Home Based Production</li> <li>125 families are participating in Home Based Productions Program (HBP) and 370 children are benefiting from it per year</li> <li>25 new families join HBP and 125 caretakers attended training in the production center (Friends International and Andong)</li> <li>20 caretakers are supported for employment in Friends Social Businesses (MS or FI)</li> <li>Sales from HBP (FNS, Tooit Tooit, local, and international) are making \$ 307,000 income with</li> </ul>	<ul> <li>Home Based Production</li> <li>94 families (including 04 new) are participating in Home Based production and 314 (F: 163) children are benefiting from it.</li> <li>04 new families join HBP and 45 caretakers attended training in the production center (Friends- International and Andong)</li> <li>06 caretakers were supported for employment in Friends Social Businesses (MS or FI) since 1<sup>st</sup> January 2012.</li> <li>Sales from HBP (FNS, Tooit Tooit, local, and international) made \$75,074.38 income and net income \$37,690.82</li> </ul>
	<ul> <li>50% sustainability</li> <li>Production Center:         <ul> <li>70 caretakers are receiving skills/HBP and small business training</li> <li>15 caretakers doing printing</li> </ul> </li> <li>Micro Enterprise team is providing training and support to 150 families (including 40 new) to start their own business and improve their revenue with 580 children benefiting through micro enterprise</li> <li>Café Mith Samlanh is making \$30,000 income per year</li> </ul>	<ul> <li>Production Center:         <ul> <li>54 caretakers are receiving skills/Home Based Production and small business training.</li> <li>04 caretakers employed in the screen printing workshop.</li> </ul> </li> <li>Micro Enterprise team provided training to 08 families and support 128 families (including 08 new) to start their own business and improve their revenue with 511 (F: 218) children benefited through micro enterprise.</li> <li>Café Mith Samlanh is making \$11,707.20 income and net negative income \$-32.95.</li> </ul>
	- <b>MS products</b> (cook Book Best of Friends) made an income of \$45,000 of income per year (increase 4%), net income \$25,000	- <b>MS products</b> (cook book Best of Friends) made an income of \$ 10,219.60 and net income \$1,044.58.

	<ul> <li>All vocational training function as businesses</li> <li>Nailbar located inside the Friends 'N' stuff shop on St 13 next to The Friends- Restaurant with income and net income.</li> <li>2 vocational training restaurants (cf. Activity 4.3) are contributing to FSB with a 1,154,000 income per year, with a net income of \$ 338,000 per year. The two restaurants are 100% sustainable.</li> </ul>	<ul> <li>All vocational training workshops have a business component: sewing, motor mechanics, car mechanics, electricity, electronic, welding, cooking, barber, beauty class with a total income of \$11,895.98 and a net income of \$3,003.90</li> <li>Nailbar located inside the Friends 'N' stuff shop on St 13 next to The Friends- Restaurant made \$3,367 income and net negative income \$-192.59.</li> <li>2 vocational training restaurants (cf. Activity 4.3) contributed to FSB with \$ 304,024.20 income, with a net income of \$62,983.45this quarter: <ul> <li>Friends Restaurant: \$166,460.90; net income \$44,017.68</li> <li>Romdeng: \$137,563.30 income; net income \$18,965.77</li> </ul> </li> <li>Special Event or remark: <ul> <li>The HBP products were sold in Green night party organized by Germany Embassy at Meta House and organized by NGO Education Partnership at Phnom Penh Hotel on 20 August 2012.</li> <li>30 (F: 12) children participated the children's party at Café Mith Samlanh on 29 September 2012.</li> <li>The HBP team used recycled Ezecom banners and papers to make accessories to display in Ezecom showroom.</li> </ul> </li> </ul>
5. Seven Specialized te	ams are providing support to Programs by 2012	
5.1 Specialized team in	Impact on Children:	Impact on Children:
CHILD PROTECTION:	- 100 cases of abuse report form completed.	<ul> <li>74 cases of abuse and report forms including 32 cases received from Phnom Penh DSAVY were completed and support by social workers, child protection specialist and some serious cases intervened by the local authorizes.</li> </ul>
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	MER	MER

- EC, TC and all THs
- Compile report for Mith Samlanh ,donor and gov't
- Organize quarterly survey of children staying in THs

- 100% staffs are trained and refreshed on Child Protection policies
- Child Representative election are organized every 6 months/year

#### Tools

- Update and implement Child Protection policies tools
- Child Protection policies are displayed in all centers
- Ensure all tools are available in every center

- conducting 12 sessions this quarter with children/youth at all Transitional Homes focusing on Internal Regulations, child rights, some case studies and information sharing.
- Compiled monthly and quarterly report for Mith Samlanh.
- 25 (F: 11) children/youths in Transitional Homes and Romdeng and Friends the Restaurant were interviewed about Mith Samlanh services, their needs and problems by the child protection specialist.

#### Technical support

- 25 new staff of Mith Samlanh received training on child protection policies.
- The refresher training on child abuse report form was provided to 30 (F: 16) outreach staff in four sessions of all zones by child safe specialist in conjunction with Friends-International.
- 13 (F:04) TH staff received refresh training on Child Rights IEC at Transitional Home on 2 August 2012
- 13 (F:02) FI Kaliyan Mith Chomchav staff received training on child protection and child safe guide book at Friends-International on 6 July 2012.
- 85 monitoring and technical support visits by Child Protection specialists at Training Center, Educational Center, Drop in Centers and outreach for reinforcing implementation of child protection policy and ensure security of children.

#### **Tools**

- The child protection policies materials, Internal Regulation and Reporting System of child protection are posted in all centers.

# **Special Event or remark:**

- Participated in the meeting about new strategy of network, election of ECPAT board member, child sexual exploitation prevention at ECPAT Cambodia during this quarter.
- Participated in the meeting on child rights questionnaire for follow up, Strategy Plan 2013, how to protect children by following the convention on child rights at NGOCRC during this

		<ul> <li>quarter.</li> <li>Participated in the workshop on the draft of mapping and assessment report involving the rights of child trafficking victims at MoSVY on 23 August 2012.</li> <li>Participated in the meeting on child protection research at department of social work of the Royal University of Phnom Penh on 13 September 2012.</li> <li>Participated in the meeting on the result of survey, recommendation of United Nation convention on the rights of the child and preparing activities plan for follow up at NGOCRC on 14 September 2012.</li> <li>Participated in the meeting on Human Rights defenders and Freedom of Expression at Imperial Garden Hotel organized by Cambodian Center for Human Rights on 18 September 2012.</li> </ul>
5.2 Specialized team	Impact on Children:	Impact on Children:
MEDICAL:	<ul> <li>85,000 total of consultations and first aid carried out including 23,000 DU/IDUs services</li> <li>850 referral services to hospital</li> <li>10 children/youth treated at hospital for HIV/AIDS since 1<sup>st</sup> January 2012</li> <li>30 caretakers/adults treated at hospital for HIV/AIDS since 1<sup>st</sup> January 2012</li> <li>300 consultation/treatment to children and Youth for STD</li> <li>90 caretaker/adult for STD</li> <li>MER</li> <li>Monitoring and data collection system are in line with Friends Programs standards indicators for medical activities</li> <li>Evaluation of medical care in all projects, in close collaboration with HIV/AIDS specialist 1/year</li> </ul>	since 1 <sup>st</sup> January 2012  - 23 caretakers/adults including 06 new treated at hospital for HIV/AIDS since 1 <sup>st</sup> January 2012  - 117 consultation/treated to children/youth for STD at all Mith Samlanh Clinic.  - 131 consultation/treated to caretaker/adult for STD at all Mith Samlanh Clinic.  MER  - Through regular visits and monitoring from medical specialist, all the clinics have good hygiene and the rooms are comfortable, furthermore the child observation form was completed and
	- Compile report for Mith Samlanh, donor and gov't	medicine stock is well organized 68 check-ups of student's health before going to Mith Samlanh

- All medical staffs will receive regular trainings
- Technical Support is provided on weekly basis through field work with all teams
- Improve collaboration between medical staffs and case managers
- Review, monitor and order medical materials based on the needs of the teams

#### **Tools**

Guide books is developed, implemented and regularly updated

#### **Partners**

- Develop, use and update directory of services every year and share with all teams.
- 35 staffs of Partners are identified and trained per year
- Relations with Government departments are effective

- center and reintegrated to their family and placed into employment or self employment.
- Compiled monthly and quarterly report for Mith Samlanh and municipal health department.

#### **Technical support**

- 6 cases of HIV/AIDS, brain tumor, back tumor, ear problem, and skin infection were supported and referred to Calmette, Kean Klang Rehabilitation Center, Khmer- Soviet Friendship Hospital and National Center for HIV/AIDS, dermatology
- 60 field visits to 4 zones of outreach, Green House, Mobile Drop In centers for assisting case managers and team leaders and support children, youth and family's health.
- 33 (F: 04) IDU youth received education about drug injection safety in all zones by Medical Specialize.

#### **Tools**

- Guidelines for medical treatment and services were implemented by medical staff in this quarter.

#### **Partners**

 Visited 2 NGOs (The Children's Surgical Centre and Ultrasound Diagnostic Center) for adding to the list of Directory services in collaboration with Friends-International

## Meeting and collaboration with government and NGOs:

- Ongoing collaboration with doctors at Kean Klang Rehabilitation Center, Calmette Hospital, Kuntha bopha hospital, Khmer- Soviet Friendship Hospital in order to support children and youth probono.
- Participated regularly in Medicam Monthly meeting about sharing experience regarding health situation and collaboration with other medical NGO partners at Medicam office.
- 56 (F: 24) children of Educational Center supported for treatment and dental health care from One 2 One NGOs at Preah Ket Mealea Hospital every Wednesday.

		<ul> <li>Special Event or remark:</li> <li>The Khmer-Friendship hospital still discount 20% and 10% of Phnom Penh Municipal Hospital for Mith Samlanh beneficiaries.</li> <li>The information of foot, hand and mouth disease (EV71) prevention and protection was provided by medical specialist to all our beneficiaries in outreach zones, Educational Center and Transitional Home.</li> </ul>
5.3 Specialized team HIV/AIDS:	<ul> <li>Impact on children:</li> <li>250 referrals to the Voluntary Confidential Counseling and Testing (VCCT)</li> <li>350 caretakers will participate in Emotional Support Group (EGS) with 4,500 services</li> <li>50 children/youth receiving ARV &amp; OI treatment</li> <li>500 children and youth affected and infected accessed Social services at MS or through MS</li> <li>300 Parents infected accessed social services at MS or through MS</li> <li>MER</li> </ul>	<ul> <li>Impact on children: <ul> <li>216 referrals to VCCT including 45(F:16) new since 1<sup>st</sup> January 2012</li> <li>385 caretakers joined in Emotional Support Group (EGS) weekly with 1,481 services.</li> <li>88 children/youths received ARV &amp; OI treatment including 44 new since 1<sup>st</sup> January 2012</li> <li>562 children and youth affected and infected by HIV/AIDS including 250 new since 1<sup>st</sup> January 2012 accessed Social services at Mith Samlanh or through Mith Samlanh.</li> <li>329 Parents infected including 76 new since 1<sup>st</sup> January 2012 accessed social services such as food support, rent support, and small business at Mith Samlanh or through Mith Samlanh.</li> </ul> </li> </ul>
	<ul> <li>Monitoring and data collection system are in line with Friends Programs standards indicators for activities linked with HIV/AIDS (life skills, reintegration, family support and access to treatment)</li> <li>Evaluation of activities linked with HIV/AIDS (life skills, reintegration, family support, access to treatment)</li> <li>Compile report for Mith Samlanh, donor and gov't</li> <li>Conduct 1 evaluation on HIV/AIDS project at the end of 2012</li> </ul>	<ul> <li>MER</li> <li>50 field visits in 4 outreach zones, Green House, Training Center/Educational Center and Mobile Drop In Centers to support case managers and facilitators of Emotional Group Support (EGS) in each zone every week.</li> <li>Compiled monthly and quarterly reports for Mith Samlanh and 6 months report of DCA/CA and Deutsche Bank.</li> <li>The Chaom Chao assessment report was presented to Management and Technical Advisor on 03 September 2012.</li> <li>Technical support</li> <li>30 (F: 17) Mith Samlanh received training on IEC PMTCT at</li> </ul>

- 100% staffs are trained on specific HIV/AIDS knowledge (ARV, PMTCT, VCCT ,etc)
- Technical Support is provided on weekly basis through field work with Outreach teams and Reintegration

#### **Tools**

- IEC on HIV/AIDS are monitored and updated on an ongoing basis.
- Memory book is updated and implemented
- Case management Extra Forms are developed, implemented and updated regularly.
- Guidebooks on Emotional Support and working with PLWHA are developed, implemented and regularly updated

#### **Partners**

- Develop, use and update directory of services every year and share with all teams
- 30 staffs of NGO/Gov't Partners are identified and trained
- Relationship with Government departments are effective

- Friends-International and Mith Samlanh on 06<sup>th</sup>July and 19<sup>th</sup> September 2012 by HIV/AIDS specialist.
- Organized the meeting with ESG facilitator to identify the challenge, solution feedback, sharing information and lessons learnt as well as well as discussing topic for ESG next meeting. As a result, the facilitators are able to learn from each other for improving their implementation and solve the problem timely to our beneficiaries.

#### Tools

- The IEC on Prevention of mother-to-child transmission of HIV (PMTCT) was implemented after training this quarter.
- 40 memory books were printed for sharing to HIV/AIDS families this quarter.

#### **Partners**

 Visited Marie Stopes International Cambodia on 16 August 2012 for adding to the list of Directory services in collaboration with Friends-International.

# Meeting and collaboration with government and NGOs:

- Participated in dissemination workshop on contribution of civil society in response to HIV/AIDS in Cambodia organized by HACC on 5<sup>th</sup> July 2012.
- Participated in quarterly advocacy and campaign TWG Meeting at HACC on 26 September 2012.
- Organized collaboration meeting with the staff of Women Organization for Modern Economy and Nursing at Friendship House to enhance the collaboration and clarified some overlap cases in Toul Sambo community on 20<sup>th</sup> September 2012.
- Participated in coordination meeting between NAA and NGOs about implementing HIV/AIDS program at Phnom Penh at office of Phnom Penh Municipal Health Department on 21<sup>st</sup> September 2012.
- Participated in DCA/CA Partner Platform meeting at Prey Veng Province on 26<sup>th</sup>-28<sup>th</sup> September 2012

5.4 Specialized team	Impact on children:	Impact on children:
CASE MANAGEMENT:	Active cases:	Active cases this quarter:
	- 5,000 individuals cases	- 2,641 (F: 967) individual cases
	- 550 families cases	- 381 family cases
	- 20 community cases	- 21 community cases
	New cases:	New cases opened this quarter:
	- 700 individuals cases	- 338 (F:129) individual cases
	- 120 families cases	- 30 family cases
	- 4 community cases	
	Closed cases:	Closed cases this quarter:
	- 300 individuals cases	- 250 (F:96) individual cases
	- 50 families cases	- 56 family cases
	- 2 community cases	- 1 Community (Samaki Community)
	MER	MER
	<ul> <li>Monitoring and data collection system are in line with Friends Programs standards indicators for case management system</li> <li>Evaluation of Case Management system 1/year</li> <li>Compile report for Mith Samlanh and donors</li> <li>Organize 1 research</li> </ul>	<ul> <li>66 field visits in 4 zones of outreach, Training Center, Education center and Transitional Home for reinforcing case management process and management of individual cases.</li> <li>Compiled monthly and quarterly report for Mith Samlanh.</li> </ul>
	Technical support	Technical support
	<ul> <li>80 staffs are trained on Case management system</li> <li>50 staffs are acting as Case managers</li> <li>Technical Support is provided on weekly basis through field work with all teams</li> <li>Case management meeting are organized and</li> </ul>	<ul> <li>40 (F: 18) Mith Samlanh staff received training on Case management meeting guidelines, provided by Case Management Specialist in collaboration with Friends-International Trainer in July 2012</li> <li>Ongoing support to team leaders in all zones and case managers on implementing the case management system.</li> </ul>
	conduct on weekly basis in all zones	<ul><li>50 staff is acting as case managers at the end of this quarter.</li><li>45 case management meetings organized and conducted weekly</li></ul>

		with all team leaders of outreach and Training Center Manager.  - 258 cases in Education Center were clean up including 148 cases checked and 22 cases no case management opened.
	Tools - Guide books on Case management is developed, implemented and regularly updated	Tools  - The case management guideline (TOR) was created and trained for supporting the case manager.
	<ul> <li>Partners</li> <li>Develop, use and update directory of services every year and share with all teams.</li> <li>20 staffs of Partner are identified and trained</li> <li>Relationship with Government departments are effective</li> </ul>	Partners  - Visited The Transcultural Psychosocial Organization Cambodia (TPO Cambodia) for adding to the list of Directory services in collaboration with Friends-International.  Meeting and collaboration with government and NGOs:  - Participated in a meeting about discussion on work plan of the CWDs Committee at The Disability Action Council (DAC) on 31 August 2012.
5.5 Specialized team DRUGS:	<ul> <li>Impact on Children:         <ul> <li>200,000 clean needle/syringes distributed to youths</li> <li>70,000 harm reduction services per year</li> <li>200 children/youths access detoxification and rehabilitation services</li> </ul> </li> </ul>	<ul> <li>Impact on Children:</li> <li>55,060 clean needle/syringes distributed to youth.</li> <li>23,978 harm reduction services provided this quarter.</li> <li>40 children/youth accessed detoxification and rehabilitation services this quarter.</li> </ul>
	<ul> <li>MER</li> <li>Monitoring and data collection system are in line with Friends Programs standards indicators for Drug activities</li> <li>Evaluation of activities linked with Drugs (life skills, harm reduction, detoxification)</li> <li>Conduct one Snapshot survey of Drug Users in Phnom Penh-per year</li> <li>Compile report for Mith Samlanh ,donor and gov't</li> </ul>	<ul> <li>MER</li> <li>Reinforced the data collection of DU/IDU with outreach staff and Monitoring and Evaluation team.</li> <li>Compiled monthly, quarterly report for Mith Samlanh, Friends-International, National Authority for Combating Drugs (NACD) and AusAid/HAARP.</li> <li>Conducted regular monthly NSP assessment with average 50 IDU in all zones in collaboration with Friends-International.</li> <li>Drug specialist conducted the assessment in Takong, Prek Takong1 and Prek Tanou community in conjunction with other specialists and staff in Chbar Ampov related to the new Mith</li> </ul>

- 30 staffs are trained on Drug Knowledge
- Technical Support is provided on weekly basis through field work with all teams

#### Tools

- IEC on Drugs are monitored and updated on an ongoing basis
- Guidebooks are developed, implemented and regularly updated

#### **Partners**

- Develop, use and update directory of services every year and share with all teams.
- 30 staffs of NGO/GO Partners are identified and trained
- Relationships with Government departments are effective

Samlanh strategic plan for 2012.

# **Technical support**

- 20 (F: 07) MS and FI staff were trained on how to conduct the zone assessment at Mith Samlanh on 07 August 2012.
- 94 field visits in 4 zones, Mobile Drop In Centers, Transitional Home, Training Center and Educational Center to provide technical support.

#### **Tools**

- Ongoing monitoring of the implementing of Drug Harm reduction IEC and IEC Materials for Drug Prevention with outreach team for any updating as necessary.
- The Guidebook for Green House is re-checked by Technical Advisor from Friends-International and will be finalized by Mith Samlanh management.
- Ongoing implementation of The Narcotic Anonymous for recovering Drug users who are currently studying at Mith Samlanh center in collaboration with Friends-International.

#### **Partners**

# Meeting and collaboration with government and NGOs

- Participated regularly with others UN, IOs, NGOs on strengthening and collaboration for fighting HIV/AIDS 2011-2020 and discussed on Program Based Approach (PBA), led by NAA at NAA office on 08 August 2012.
- Participated in 2 meetings for discussion on guidelines for law enforcement to support harm reduction program in Cambodia and finalized the draft at NACD, led by NACD and FHI360 on 30 August/19 Sept 2012.
- Participated in the dissemination workshop of drug harm reduction curriculum for Law Enforcement at Phnom Penh Hotel by NACD on 16 August 2012.
- Participated in the quarterly HAARP meeting on strengths, weaknesses, challenges and next 3 year project destination of

	DETOX CENTER (Green House) receive 170 clients per year Specific Objective for Green House: - 120,000 service - 170 children and youth have accessed to detoxification treatment - 120 children and youths are referred to Educational Center and Training Center	HAARP Program on 17 August 2012  26 (F:04) individuals from commune/Sangkat officers and 4 NGOs partners (SKO, Tiny Toones, Ponlork Thmey and River Kids) received training on drug, HIV/AIDS and child protection from Mith Samlanh in conjunction with Friends-International as well as participating in a field visit of MS programs in September 2012.  The HAARP donor visited the drug project in outreach and DIC and had a brief session after the field visit and prepared the next step action for effectiveness of drug harm reduction on 14 September 2012.  Special Event or remark:  The DUS/IDUs are still moving in our target area and this quarter the Chbar Ampov zone found many DU/IDUs in the new location and more IDUs come to get needles/syringes in Drop In Center.  DETOX CENTER (Green House) received 120 (F: 07) clients since 1st January  22,565 services (treatment, life skill, fun activities.etc) were provided  120 (F: 07) drug users on the street were supported to access treatment/detoxification center services since 1st January 2012.  52 recovering Drug Users successfully completed formal rehabilitation, among them 34 children/youth were reintegrated to Mith Samlanh training center and 2 youths were reintegrated into their family through reintegration team.
5.6 Specialized team	Impact on Children:	Impact on Children:
LIFE SKILLS:	- 280,000 of life skills services (children and youth)	- 110,323 life skills services provided to children and youth
	<ul><li>90,000 of life skills services (care takers)</li><li>250,000 condoms distribute to youths and</li></ul>	<ul> <li>42,517 life skills services provided to caretakers</li> <li>108,000 condoms distributed to youths and caretakers.</li> </ul>
	caretakers	- 264 (F: 82) active peer educators including 209 (F: 61) Drug
	- 270 peer educators : (150 of Drug safety agents)	safety agents.
	- 52,000 of HIV/AIDS education services	- 21,688 HIV/AIDS education services
	- 55,000 of Reproductive health services	- 21,185 Reproductive Health education services
	- 50,000 of Drugs services	- 21,235 Drugs education services

- 25,000 Child rights services - 9,077 Child rights education services MER MER - Monitoring and data collection system are in line - Compiled monthly and quarterly report for Mith Samlanh and with Friends Programs standards indicators for Dan Church Aid. Life skills activities within Education and Outreach teams **Technical support** Compile report for Mith Samlanh, donors and - 43 field visits conducted in 4 zones of outreach, Mobile Drop in gov't Center, Educational Center and Vocational Center **Evaluation of Life Skills activities** - 21 (F: 07) staff of restaurant received refresher training on reproductive health, HIV/AIDS and STDs on 02 Aug and 11 Sept Organize 1 research on Life Skills 2012. - Participated in facilitation of Emotional support group meeting Technical support 50 staffs are trained on life skills activities. with parents in Olympic zone every 2 weeks. - Technical Support is provided on weekly basis through field work with Education and Outreach teams **Tools Tools** - A safety and hygiene IEC material for Training Center has been New IEC materials are developed and updated edited based on comments and submitted to Program Guidebooks on Life skills are developed, Coordinator to check again. implemented and regularly updated. - The nutrition and reproductive health poster was designed and submitted to Technical Advisor. **Partners Partners** - 30 staffs of NGO/GO Partners are identified and Meeting and collaboration with government and NGOs: trained - 48 (F:22) M'lop Tapang staff received training on Reproductive Relations with Government are effective health, STDs, HIV/AIDS, drug, nutrition, using IEC, how to create IEC and how to train peer educators on 13-17 August 2012. - 05 (F: 02) peer educators participated in training on Alcoholism and reproductive health at People Center for Development and Peace (PDP) on 25 September 2012. 5.7 Specialized team Impact on children: Impact on children:

#### CHILDSAFE NETWORK:

- 1,000 of current ChildSafe members including Child Safe Community Members in Phnom Penh and Kampong Cham
- 1,100 of children protected/referred by Child Safe members

#### **MER**

- Monitoring and data collection system are in line with Friends Programs standards indicators for ChildSafe Network
- Evaluation of ChildSafe member in Phnom Penh and Kampong Cham
- Compile report for Mith Samlanh and donor
- Organize 1 research

# **Technical support**

- 100% staffs are trained on basic knowledge of ChildSafe member
- Technical Support is provided on weekly basis through field work with all teams
- Review, monitor stock and order new materials for Child Safe members

#### **Tools**

- IEC ChildSafe are monitored and updated on going
- Guidebooks on ChildSafe Network is developed, implemented and regularly updated

#### **Partners**

- Develop, use and update directory of services every year and share with all teams.
- 40 staffs of Partner organizations are identified and trained through Friends-International
- Relationships with Government departments are effective

- 547 (F: 96) active ChildSafe members (180 motors, 220 tuk-tuks, 5 Taxis, 142 (F: 94) ChildSafe community) including 71 (F: 31) new in Phnom Penh.
- 257 actions taken by ChildSafe members to protect children, such as: referral to Mith Samlanh center, to hospital and calls to hotline or police.

#### MER

- All ChildSafe members were provided with refresher training in 235 sessions this quarter.
- 116 ChildSafe members were monitored by using the monitoring form conducted by outreach staff in Phnom Penh.
- Compiled monthly and quarterly report for Mith Samlanh and Friends-International.

## **Technical support**

- 60 field visits for meeting ChildSafe members and support field staff in 4 zones.
- 35 (F: 15) outreach staffs received refresher training on IEC ChildSafe community members on 25-27 July 2012.

#### **Tools**

- The ChildSafe monitoring form was distributed to the outreach team and still continued to be implemented by them every quarter.

#### **Partners**

Meeting and collaboration with government and NGOs:

- 16 ChildSafe members received training on ChildSafe IEC at Friends International on 25 September 2012.

#### **Special Event or remark:**

 Participated in discussion on children and street family, protection and prevention of child trafficking, exploration of child labor, and exploration of women and children in Phnom Penh at Municipal department of DoSAVY on 24 July 2012.

- 75 (F:37) ChildSafe memberships were canceled in this quarter because they changed their job, return to live in their homeland or did not followed ChildSafe policies.
- 96 ChildSafe members in Kampong Cham were referred to Friends- International this quarter.